



## **QUESTION: Can I use the library and knowledge service?**

**ANSWER: Yes, the Library and Knowledge Service is here for all NHS staff and students.**

This includes anyone that:

- Works or is on placement in primary or community care in Halton, Knowsley and St Helens
- Works for the Cheshire & Merseyside ICS in Halton, Knowsley or St Helens and has an NHS email address

If you aren't sure if you can join, then just ask us and we will check for you.

## **QUESTION: What can the library and knowledge service do for me?**

**ANSWER: Your library and knowledge service is here to help you. We can help save you time by quickly finding and giving you access to the information you need, whatever your role.**

We can:-

- Give you access to a wide range of online information resources, medical databases and journals through our website.
- Save you time by carrying out literature searches for information to support clinical decision making, research, audits, commissioning, guidelines, management decisions, patient information and more.
- Train you and your team on how to access up to date, reliable and relevant information.
- Supply you with full text journal articles and other documents free of charge.
- Keep you up to date in your areas of interest via our current awareness services.
- Provide you with a collection of books, e-books and other materials.

## **QUESTION: How do I access the library and knowledge service?**

**ANSWER: There are a number of different ways you can access the service**

- **The Library and Knowledge Service Website** at <https://www.knowledge-nw.nhs.uk/>  
Most of our services and resources can be accessed via our website. You can fill out our online registration form to become a library member. You can also register online for your NHS OpenAthens account which will let you use online resources including e-books, online journals, medical databases, our current awareness service and much more. <https://www.knowledge-nw.nhs.uk/register> Please note that books can be sent and returned by post.
- **The Outreach Service**  
The Outreach Librarian can bring the library to you. We offer library training (one to one or in groups) in your workplace or virtually via MS Teams (see below for details). The Outreach Librarian can also attend meetings or assist with projects, providing library support tailored to your team's needs. See our Outreach Librarian service page for more details: <https://www.knowledge-nw.nhs.uk/outreach-librarian-service>
- **The Library at Whiston Hospital**  
How to find us: The Library is located in Nightingale House. We are staffed from 9am to 5pm from Monday to Friday, but 24 hour access can be arranged on request and there is a self-service machine if you wish to borrow or return books outside of our staffed hours. You can find a map of the library location here: [https://www.knowledge-nw.nhs.uk/faqs\\_answers#question5](https://www.knowledge-nw.nhs.uk/faqs_answers#question5)

## QUESTION: What is an NHS OpenAthens Account and why do I need one?



**ANSWER: Your free NHS OpenAthens account will give you access to all of the online resources that the NHS has paid for you to have access to.**

It will allow you to download full-text articles, search a variety of medical databases and much much more. See our list of online resources below for more information.

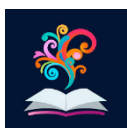
**You can register for your NHS OpenAthens Account here:** <https://openathens.nice.org.uk/> Please be sure to select the correct organisation when creating your account. This is most likely to be “Primary care and ICB staff in Halton, Knowsley and St Helens” or “Mersey and West Lancashire Teaching Hospitals NHS Trust – St Helens & Knowsley”

### • ONLINE RESOURCES

#### Online Journals (Browzine and LibKey Nomad)

There are now two simple ways to find the journals and articles you’re interested in.

- Use BrowZine to keep track of your favourite journals,
- and LibKey Nomad to easily access articles wherever you are.



BrowZine is an easy way to browse, read and monitor journal content on your mobile device, laptop or desktop PC.



LibKey Nomad is an easy way to download or request journal articles. Wherever you find an article, whether that’s on the journal website or in Pubmed or Google Scholar, look for the green LibKey Nomad symbol to access the full text. If the article isn’t available in full text you will be given the option to fill in an online form that will be emailed to the Library and Knowledge Service. On receiving your completed form we will find a copy of the article and email it to you.

Find out more about both of these options on the journals page of our website here:  
<https://www.knowledge-nw.nhs.uk/journals>

#### Medical databases



You have access to a range of different medical databases via your NHS OpenAthens account. These include: Medline, CINAHL, Embase and Emcare, as well as many others.

You can use these databases to carry out detailed and comprehensive searches to find journal articles and research on the topics you need.



If you haven’t searched using databases before, we provide training (see below) and have links to handouts and tutorials on our website, and if you don’t have time to do the searching yourself, then you can ask the experts to do it for you! See **Evidence Searches** below for more information.

#### BMJ Best Practice



BMJ Best Practice is a clinical decision support tool, structured around the patient consultation. It includes advice on symptom evaluation, tests to order and treatment approaches. BMJ Best Practice provides step by step guidance on diagnosis, prognosis, treatment and prevention on over 30 specialties. It gives you access to over 250 medical calculators, procedural videos, evidence based medicine toolbox, case reports and patient information leaflets. **Login using your NHS OpenAthens** account and then create a free personal account which will give you access to BMJ Best Practice anywhere, download the app and track your CME/CPD activity.

It also includes **BMJ Co-Morbidities Manager**, a tool designed to inform treatment decision making in scenarios where a patient is admitted with an acute condition but also has one or more chronic conditions.

Find out more here: <https://www.knowledge-nw.nhs.uk/point-of-care-tools>



### **Library NoW catalogue (Books and E-Books)**

You can find out what books and e-books we have available at our library at Whiston Hospital, or in any of the libraries in the North West Library (Now) group via the online library catalogue. Once you have a library account you can use your pin number to see what books you have on loan, know when they are due back, and request books from other libraries.

Library catalogue: <https://www.knowledge-nw.nhs.uk/books>



### **Knowledge and Library Hub**

The NHS Knowledge and Library Hub connects you to high quality knowledge and evidence resources all in one place, including: Over 7,000 journals, E-books including OUP handbooks, One-click access to full text articles or to request a copy, Clinical decision support tools including BMJ Best Practice, NICE pathways and guidelines.

It is a quick, one stop shop for information. You will need to log in with your NHS OpenAthens account. See here for more details: <https://www.knowledge-nw.nhs.uk/knowledge-and-library-hub>

## **• TRAINING**

We can provide a range of training designed to help you make the best use of our online resources and help support your evidence-based practice. So, if you would like:-

- help finding how to access and use our range of online resources
- would like to learn how to search the medical databases for the latest research and articles
- want to learn more about critical appraisal
- need some help learning how to reference
- would like to learn how to critically appraise papers
- or have questions about how to write for publication

then have a look at the Information Skills Pages on our website to find out how we can help you:

<https://www.knowledge-nw.nhs.uk/information-skills>

All of our training can be offered as one-to-one or group sessions, and can be carried out either, in the library, at your location, or virtually via MS Teams.

## **• EVIDENCE SEARCHES**

Don't have time to search for the information you need? Then let us do it for you. Librarians are expert searchers and we will search the relevant databases, or search online for 'grey literature' (such as guidelines, reports, pilot projects, webpages, etc) as needed for your topic and then email the results to you



To request a search, just fill in our online request form. Note, that the more details you give us, the better your results will be. It is particularly helpful if you can let us know whether you would like us to search for a specific time period (eg: the last 5 years) and if you want English language results only.

Find out more about our Evidence Search service here: <https://www.knowledge-nw.nhs.uk/find-the-evidence>

Please note – the only time we can't do a search for you is if it is for marked university/institution coursework, in which case we would be happy to carry out an Assisted Search, where you do the search, but with a librarian advising you, and

demonstrating how it is done. You can book an Assisted Search via this online form: <https://www.knowledge-nw.nhs.uk/assisted-search>

#### • KNOWLEDGE ALERTS

The Knowledge Alerts are the Library and Knowledge Service's Current Awareness Service. They're a great way to keep up to date with any developments in your areas of interest. You can access all the latest guidance, reports, systematic reviews and more in over 90 topics including:- Primary and Community Care, Primary Care: General Practice, Commissioning, and Health Service Management: Integrated Health and Care

You can use your NHS OpenAthens account to personalise your Knowledge Alerts, signing up to the topics that interest you via daily, weekly or monthly emails.

Find out more about the Knowledge Alerts here: <https://www.knowledge-nw.nhs.uk/knowledge-alerts>

#### • STAFF PUBLICATIONS

Want to find out what your colleagues have been writing? Then have a look at our staff publications list. We search a variety of databases looking for journal articles published by staff and students working or on placement in the Trust or in the community.



If you've had an article published and we haven't added it to our list, or created a poster presentation or conference abstract and want it to be included here, then let us know via our online form - we'd be delighted to include it.

Staff Publications: <https://www.knowledge-nw.nhs.uk/staff-publications>

### QUESTION: How will the Trust Merger affect the Library and Knowledge Service?

**ANSWER: The STHK Library and Knowledge Service is working closely with S&O Library and Knowledge Service. Our aim is to have one service, with one website and email address and to offer the same resources and services across the whole of the newly formed MWL Trust. However it is a work in progress and will take some time.**

Our library services to you (our Halton, St Helens and Knowsley ICS, GP and community-based staff) will remain the same and be available to you throughout the merger process.

### QUESTION: How do I keep up to date with Library news and developments?

**ANSWER: We have lots of different ways to let you know what's going on with our services and resources.**

We will be keeping all of our users up to date on any changes coming up due to the merger, as well as letting you all know about any new resources or other news about the service.


- **The Library Blog**

If you are registered as a library member you should receive our library blog via email, or you can have a look at it on our website: <https://www.knowledge-nw.nhs.uk/news>

- **Our social media pages**

If you'd like to keep up with us on social media, then please feel free to follow our X (Twitter) or Facebook accounts, where we make regular posts about what we are up to.

 [https://twitter.com/MWLNHSLib\\_STHK](https://twitter.com/MWLNHSLib_STHK)

 <https://www.facebook.com/MWLNHSLib.STHK>

- **The Outreach Newsletter**

This newsletter will be circulated to our contacts in the community and in GP practices, as well as posted on our website at: <https://www.knowledge-nw.nhs.uk/outreach-librarian-service> but if you would like it to be emailed to you directly, then please let us know and we will add you to our circulation list.

## CONTACT US

If you have any queries about the Outreach Service or would like to arrange a visit from the Outreach Librarian, please contact Yvonne at:

- Email: [yvonne.stubbington@midmerseyda.nhs.uk](mailto:yvonne.stubbington@midmerseyda.nhs.uk)
- Phone: 0151 430 1342

If you have any other queries about the library service, you can contact us at the email address/phone number below, or pop in to the library during our staffed hours (9-5, Monday to Friday). We're here to help!

## Library & Knowledge Service

Mersey and West Lancashire Teaching Hospitals NHS Trust (St Helens and Knowsley)

Nightingale House, Whiston Hospital

email: [library@sthk.nhs.uk](mailto:library@sthk.nhs.uk) Tel: 0151 430 1342

Website: [www.knowledge-nw.nhs.uk](http://www.knowledge-nw.nhs.uk)